Volunteer Role Description:

Project details:

What is ACE Benthyg?
ACE Benthyg is a Library of Things where people can borrow at a low-cost. It’s part of the larger Benthyg-Cymru network (Benthyg means to borrow in Welsh).

What are we trying to do?
Benthyg wants to make borrowing as easy as popping out for a loaf of bread! So that people borrowing instead of buying.

Why?
We know that borrowing saves people money because they don’t need to buy. It saves storage space and importantly, it saves the planet by reducing waste.

How does it work?
People can borrow from our online catalogue at ace.benthyg.cymru and membership is free. Items usually cost around £3-£5 to borrow for 7 days.

ACE Benthyg has an electric van so that we can deliver all over Cardiff, pick up donated items, run events and support some Repair Cafes around Cardiff.

Volunteer Role – Driver (Age 25 years+)


Venue – ACE - Dusty Forge

Time – Between 2-6 hours per week. Tues 10.30 – 12.30. Fri 10.30-12.30. Sat 10.30-12.30. But we can be Flexible on days and times.

Desired Skills –

- Full Driving License (If there are points on your licence we will need to check with our insurance provider.)
- Ability to work as a team
- Good customer service skills
- Ability to use our online check out service for items

DBS / Specific training required?

We will provide training on our check-in and check-out processes and our online system.

Time Credits?

Yes
Volunteer responsibilities:

- To load items into the van ready for delivery.
- To plan a time efficient route for deliveries
- To provide good customer service when delivering / collecting items
- To ensure the correct processes are followed when delivering and collecting
- To check items in / out on the computer system
- Occasionally you may be asked to deliver the van to another volunteer / pick up from another volunteer and may need to take public transport / get a lift or taxi back to Dusty Forge – this would be discussed and arranged when necessary.

Project lead responsibilities:

- To manage safeguarding processes
- To manage driving rota
- To ensure items are ready to be loaded and volunteer driver is briefed
- To be available for any queries or issues