

Volunteer Role Description: Compassionate Projects Volunteer

Project details:

Networks of support of family, friends, neighbours and community members, are the foundation of what matters most to those undergoing experiences of care-giving, ill health, death and bereavement. ACE Compassionate Communities project is a 3 year Macmillan funded initiative hosted by Action in Caerau and Ely, one of three pilot projects across Wales. The aim of ACE Compassionate Communities is to develop a community response to death, dying and bereavement by:

1. Enhancing support and compassion available to people experiencing isolation, loneliness or disconnection from the local community due to illness, caring responsibilities, approaching end of life and/or bereavement.
2. Identifying and understanding unmet community needs in order to facilitate and explore community responses to these by working compassionately and co-productively with community members, local partners and other stakeholders. Where appropriate, ACE will facilitate the co-creation of new opportunities.
3. To initiate conversations centred on death, dying and bereavement with people who live and work in the communities. In doing so, we hope people will feel more able to communicate what matters most to them in life and when planning for their death.

Volunteer Role – Compassionate Project Volunteer

Project Lead – Kimberley Jones

Venue – ACE - Dusty Forge

Time – Tuesday & Wednesday mornings & occasional ad hoc events

Desired Skills

- Ability to communicate sensitively with community members and staff
- Ability to have conversations with people around care-giving, ill health, death, dying and bereavement
- Ability to promote compassion, consider support networks and work in a person-centred way (training given)
- Good time management and organisational skills

DBS desirable

Volunteer responsibilities:

- Help set up Coffee mornings, Grief Space and other community engagement sessions
- Be available to answer questions and have conversations with community members
- Offer a listening ear and a supportive response
- Help set up, prepare and clear away refreshments (Food Hygiene training provided)
- Help to collect information from community members to help monitor impact

Project lead responsibilities:

- Work with volunteers to create bespoke opportunities that respond to the gifts, needs and aspirations of the volunteers
- Manage and supervise volunteers including session pre-brief and debrief
- Manage, lead and facilitate sessions
- Responsible for safeguarding and overall health and safety

I understand my responsibilities in the light of this role description:

Volunteer Name: Signed: Date: