



How ACE can help?

ACE/Dusty Forge - Update 2nd April 2020

Whilst the Dusty Forge remains shut for public use, ACE has refocused its resources (staff and volunteers) to offer as much support as we can for the local community. If you or someone you know needs some support or just some friendly reassurance please get in touch, give us a call (02920 003132), email (info@aceplace.org) or message on Facebook.

Community support and advice line (02920 003132): Staff are on hand to offer advice, guidance, and a friendly chat to anyone who needs it. Help may include financial worries, DAF application help, Universal Credit/JSA/ESA queries, food and fuel crisis support to name a few. Please give us a call should you need any help.

ACE Community food service: A limited staff team are operating an emergency food service from the Dusty Forge, working with partner organisations to deliver emergency food parcels.

ACE Your Local Pantry: ACE will now be running the Dusty Forge Pantry as a delivery service. We will be delivering food bags to Pantry members on Weds and Fri. These need to be ordered in advance by phone - 02920003132. Payment of £5 will be taken by debit card in advance. Bags will be made up to ensure food is fairly distributed. Deliveries are subject to availability and limited to one delivery per household each week.

Working with partner organisations across the community: ACE is currently working with the Police, local GP surgeries, local Cllrs, and the council to support the community. ACE are providing support by transporting health workers to see patients; providing prescription pickups, general wellbeing checks, and emergency food parcels. If you are interested in volunteering to support this work please email us on info@aceplace.org or contact the Council volunteering service <https://www.volunteercardiff.co.uk/>

Community shop (donate what you can afford): Offering children's toys and clothing, please give us a call should you require any items, we will see what is available.

Community Health and mental health support: staff are operating a phone based service, working with GP Clusters across Cardiff.

Phone Friend Line: ACE are matching isolated community members to volunteers based on their interests to help people stay connected via telephone. Please ring 02920 003132 to sign up for the service or if you would like to volunteer to support this work, please email us on info@aceplace.org

Youth work provision: staff are delivering online youth work help, support and guidance for young people via Facebook (ACE Youth Offer); Instagram (@aceyouth2019) and e-mail (youth@aceplace.org).

A range of online based activities: through existing projects, including ACE arts, CAER heritage and the Working Well project – see project facebook groups or give us a call for details.

Home learning resources: a range of activities for families- see facebook groups or give us a call for details. A post-box has been set up outside the Dusty Forge so you can post a Kindness Card; an A4 drawing or message to be delivered to those who need it most. If you would like to take part, please post these on your daily walk.

Call us on 02920 003132 , facebook message us, email us (info@aceplace.org)

For a chat, an update or to develop ideas to help the local community.

Check out our ACE Facebook page and our website www.aceplace.org